Updates from the CHRIS Server Farm

Keeping technology current these days is no easy task. Computer software and hardware changes on what seems to be a daily basis. In order to ensure CHRIS is working in the best possible conditions, we have purchased some new, faster servers.   They will be installed with the latest versions of Windows Server as well as Citrix Secure Gateway access software. To minimize downtime for all our users, most of the work will be done separate from the existing setup and/or after hours depending on the task at hand. Once all the software has been installed and thoroughly tested, the new servers will replace the existing ones.

Replacing a number of our mission critical servers will allow for easier connectivity within our domain. This will translate to faster connections and, most importantly, to a faster CHRIS. We will be replacing 5 Citrix servers, the Web Server (which handles your connections to the Citrix Secure Gateway as well as our CHRIS website), and the primary Domain Controller. In addition, all remaining older equipment will be updated with Windows 2012 server in order to maintain uniformity in the system.

Rest assured that all of these hardware and software changes will have no effect on how you currently access CHRIS. Although in some cases a newer version of the Citrix Client may need to be installed, for most of you access to the database on the new servers will not require any extra effort. The only difference will be better functionality and faster service. Our users are an essential part of the CHRIS family and we will always do our best to maintain the best level of service and seamless access to our database.